

SUMMARY

Pay your SFFCU loan without writing a check or using a coupon book by scheduling recurring payments from an SFFCU account or from an external financial institution.

CONTACT

PHONE: 888-521-5209

WEBSITE: www.statefarmfcu.com

HOURS: 7A – 7P CT, MON - FRI

HOW TO MAKE A LOAN PAYMENT

Mobile Version

LOGIN TO YOUR SFFCU ACCOUNT

- Tap the loan you wish to pay on your **Account screen**.
- Your loan page will appear. Tap Make a Payment (iPhone) or Pay Now (Android.)

ENTER THE DETAILS OF YOUR TRANSFER (LOAN PAYMENT)

- Choose the **From Account** where the funds are originating to make the loan payment.
 - Choose one of your SFFCU accounts or an account with another financial institution that has been verified. See <u>External Account Set Up – Mobile Version</u> for more details on adding an external account for transfers.
- On the **Choose To Account** screen, ensure the appropriate loan is selected.
- Select the Amount of the loan payment.
 - NOTE: Payments made from external accounts do not have the option to pay extra on the loan principal.
- The Confirm Transfer screen appears.
 - Select payments for a future date by tapping Send On.
 Select a future date and tap the Update button.
 - Tap **Frequency** to set up recurring payments. Tap **Ends** to display the Choose Ending Option screen. Select an end date.

COMPLETE TRANSFER (LOAN PAYMENT)

- Tap the **Complete Transfer** button to pay the loan.
- You will receive an additional confirmation screen to indicate your transfer was a success.

