

SUMMARY

Pay your SFFCU loan without writing a check or using a coupon book by scheduling recurring payments from an SFFCU account or from an external financial institution.

CONTACT

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HOURS: 7A – 7P CT, MON - FRI

Creditunion

HOW TO MAKE A LOAN PAYMENT

Computer Version

LOGIN TO YOUR SFFCU ACCOUNT

 Click the Pay button next to your loan on your Dashboard or select the Transfers icon. (Selecting the Pay button on your Dashboard auto-populates the loan information on the Transfers tab in the "To/Credit" account field.)

ENTER THE DETAILS OF YOUR TRANSFER (LOAN PAYMENT)

- Use the **Classic** tab to initiate loan payments on future dates and create recurring loan payments.
- Select the account where the funds are originating to make the loan payment in the "From/Debit" field.
 - Choose one of your SFFCU accounts or an account with another financial institution that has been verified. See <u>External Account Set Up – Computer Version</u> for more details on adding an external account for transfers.
- In the **"To/Credit"** field, ensure the appropriate loan is selected.
- Select the **Amount** of the loan payment.
 - NOTE: Payments made from external accounts do not have the option to pay extra on the loan principal.
- $\circ~$ Select payments for a future date in the Date field.
- Select recurring payments under the Frequency drop-down menu. If selecting recurring payments, you must choose an Ending option.

COMPLETE TRANSFER (LOAN PAYMENT)

- Click the **Submit Transfer** button to pay the loan.
- Review the details of your transfer on the Confirm Transfer screen, and click the **Confirm Transfer** button.
- You will receive an additional confirmation screen to indicate your transfer was a success.