



## SUMMARY

SFFCU allows you to conveniently apply for a vehicle or personal loan from your phone/tablet using the mobile app. Here's how to apply...

## CONTACT

PHONE:  
888-521-5209

WEBSITE:  
[www.statefarmfcu.com](http://www.statefarmfcu.com)

HOURS:  
7A – 7P CT, MON - FRI

# HOW TO APPLY FOR A LOAN

## Mobile Version

### LOGIN TO YOUR SFFCU ACCOUNT

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- Tap the **Applications** widget icon.
- Tap the **Applications** button to start the application process.
- Once the Welcome screen appears, tap the **Start a new application** button.

### ENTER THE DETAILS OF YOUR LOAN

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- Scroll to select the type of loan for which you wish to apply – **Vehicle Loan** or **Personal Loan** under the **Apply for a loan** section.
- Complete the applicant questions about your loan and submit a completed application.

### ONCE LOAN IS SUBMITTED – SEND DOCUMENTS OR VIEW/SEND MESSAGES

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- Tap the **Applications** widget icon.
- Tap the **Applications** button.
- Scroll to view **Recent Applications**:
  - **View** or **Upload documents** (must be in a .PDF or .JPG format)
  - **View\*** and **Send Messages** to our loan underwriters and specialists.

*\*Members receive an email indicating they have a message from SFFCU and instructing them to go into their online account to view the message.*

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